



TWO DOGS AND A CAT

PET CLUB

March 23, 2020

The City of Kansas City and surrounding counties have implemented a mandatory quarantine for all non-essential businesses effective Tuesday, March 24th 2020 for an initial period of 30-days.

However, our business has been included in the ESSENTIAL business category. Therefore, we will remain fully operational and continue to offer our full range of services, with slight modifications as outlines below:

- We want to emphasize that we are here to partner with you in the care of your pets!
 - If you currently are out of town and we are caring for your pets – rest assure they are being loved and pampered!
- In a continued attempt to promote social distancing, we will be limiting lobby access to staff only. In addition, we will be offering mandatory Curbside Service. Upon arrival, please contact us at 913-274-3900 (please press option 1 when prompted) and a member of our team will meet you on the sidewalk during drop-off and pick-up times.
- Our hours of operation will remain 7:00 a.m. – 7:00 p.m. Monday – Friday, and reduced to 8:00 a.m. - 4:00 p.m. on Saturday and closed on Sundays. This decision was made based on our business forecast, as most of our weekend business is boarding related, which we are seeing a decrease in need. We will resume normal operating hours as soon as possible.
- We are continuing to exercise re-enforced sanitation measures such as misting pets with disinfectant solution upon arrival and departure (pet safe), extended cleaning practices in high contact surfaces and utilizing Appropriate Personal protective equipment such as gowns, masks and gloves.

These are very difficult times for all of us! We hope you are taking time to cherish your loved ones – Two and Four legged! And we thank you for supporting local businesses such as Two Dogs and a Cat Pet Club and Veterinary Clinic and we look forward to continuing to serve you for years to come!

If you have questions or are uncertain about bringing your pet into the office, we may be able to help virtually or with other support. Please call us at 913-274-3900 and we will do our best to assist you.

Sincerely,

John Cavalcanti
President
Two Dogs and a Cat Pet Club & Veterinary Clinic